VMware Integrated OpenStack
Packaging and Pricing

Q. How do I purchase VMware Integrated OpenStack?

A. There is no license cost for VMware Integrated OpenStack, which is distributed separately from VMware vSphere®, vSphere with Operations Management™ and vCloud Suite®. However, if you would like support for VMware Integrated OpenStack, a per CPU annual fee will apply.

VMware Integrated OpenStack is currently compatible with vSphere Enterprise Plus, vSphere with Operations Management Enterprise Plus, and all editions of vCloud Suite.

Q. How do I get support?

A. You can purchase support for VMware Integrated OpenStack on a per CPU basis.

Q. Is support required if I deploy VMware Integrated OpenStack?

A. No, support is not required. You can use VMware Integrated OpenStack without paying for support. If you decide you want support, you can then purchase support on a per CPU basis.

Q. Why is VMware Integrated OpenStack only compatible with vSphere Enterprise Plus, vSphere with Operations Management Enterprise Plus, and vCloud Suite? Can I use VMware Integrated OpenStack with vSphere Standard or vSphere Advanced?

A. VMware Integrated OpenStack currently requires vSphere Distributed Resource Scheduler™ (DRS) and vSphere Distributed Switch™ (VDS). Both of these features are only available in vSphere Enterprise Plus.

Q. If I have vSphere Enterprise and Virtual SAN or NSX, can I use VMware Integrated OpenStack?

A. Yes. While VMware Integrated OpenStack requires features only included in vSphere Enterprise Plus, you can use VMware Integrated OpenStack if you have vSphere Enterprise and VMware Virtual SAN™ and/or VMware NSX™.

Q. For support, will I be charged per CPU for all CPUs in my environment, or only a portion?

A. You will only be charged for VMware Integrated OpenStack instances for which you want support. At the time you opt in to support, you must designate the number of CPUs for which you will require support.

Q. Is there a minimum number of CPUs I must purchase in order to be eligible for VMware Integrated OpenStack support?

A. The minimum support order size is 50 CPUs. You can get support for less than 50 CPUs, but still must purchase support for a minimum of 50 CPUs at a time.

Q. What if I want to purchase support for 51 CPUs?

A. Order sizes do not need to be in increments of 50. You can place an order for any quantity of CPUs that is greater than or equal to 50.

Q. What level of support is provided with VMware Integrated OpenStack?

A. VMware Integrated OpenStack support includes Production level support (Global, 24x7 support). For more information on Production Support, refer to https://www.vmware.com/support/services/production.html.

Q. Is Professional Services included with VMware Integrated OpenStack support?

A. No, Professional Services is priced separately. VMware Integrated OpenStack Support is priced per CPU and includes ongoing general support only. For more information on Professional Services, refer to http://www.vmware.com/consulting/technology-consulting-services.html.

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