

MPSS setup required: Don't skip these steps.

Your firewall isn't fully protected until setup is complete.

Thanks for purchasing Managed Protection Security Suite (MPSS) with your SonicWall firewall! This guide will help you onboard with the service.

Before you begin, you will need to have a MySonicWall.com account. You will log in to MySonicWall to begin this process.



You are not fully protected with MPSS until all of these steps are complete.



Register the Firewall

Create a tenant. If you're activating to an existing tenant with other firewalls, all firewalls must be licensed for MPSS.

Register the serial number and create Affiliations with the MSS organization. You'll get an email with more instructions.



Configure the Firewall

Connect the firewall to power and the Internet and power it on.

Complete the initial configuration of the firewall, including any settings specific to your environment, such as NAT policies or static routes.



Onboard with the NOC

Use the link in the Getting Started Guide to email the MSS team with the serial number of your firewall. Submit a different request for each firewall you're onboarding. HA pairs count as a single unit and can be a single request.

The MSS team will come back with an initial health check showing the changes they will make to your firewall to be in line with best practices. You'll have the opportunity to ask questions about the changes, and the team will work with you to schedule a time to make the updates.



Cyber Warranty Activated

After the best practices have been applied, the MSS team will send a final health check and confirm your Cysurance warranty eligibility.

For any follow up issues, open a ticket in the MSS Support Portal. The NOC is available in emergencies by phone; see the Getting Started Guide for more information.

For more detailed onboarding instructions, please see the **Getting Started Guide**.



