SONICWALL®

Managed Protection Service Suite

Expert management for your SonicWall firewall

The risk of cyber threats continues to grow, and small businesses aren't immune. A recent study showed 43% of all cyber attacks targeted small businesses, making cybersecurity a crucial business need for organizations of all sizes. Firewalls are essential security tools, but they require management to be effective; according to Gartner, more than 60% of security incidents will be traced to misconfigured security tools. Many small businesses partner with service providers to cover these needs as they don't have their own security staff, but even MSPs struggle to manage all the firewalls they may be supporting.

SonicWall firewalls provide best-in-class threat protection for businesses of all sizes, as well as home offices and IoT devices, the Managed Protection Service Suite (MPSS) makes this firewall protection even easier. MPSS adds expert firewall monitoring, sending automated notifications to the customer or service provider if the firewall has gone offline or if the configuration has been changed locally. It also provides provides full firewall management, as the SonicWall SonicSentry team will deploy firmware updates and vulnerability patches for you, after scheduling a time to do so. MPSS customers also enjoy enhanced support, offered by the SonicSentry team.

Key Benefits:

Always know the state of your firewall
Get 24/7 automated alerts for firewall events, including going offline or being changed locally, so you can ensure your firewall is always giving the protection you expect.

Never miss another update
SonicWall Managed Security Services will notify you when a firmware update or vulnerability patch needs to be applied, and will work with you to schedule a time to apply the updates. We'll never make changes to your firewall without notifying you and receiving consent.

24x7 Enhanced Support
The MPSS bundle gives you 24/7 support provided by the SonicWall Managed Security Services team.

30 day reporting and analytics
With the MPSS bundle, you get reporting and analytics for 30 days, giving you a clearer picture of what's been going on with your firewall. It can also help you meet certain cyber insurance and other requirements.

Health Checks and Productivity Reports
The SonicSentry team will provide monthly firewall health checks so you know exactly how your devices are performing. The team also provides productivity reports showing the top websites and apps being used on your network, allowing you to block problematic traffic and optimize your network and business.

$200,000 Embedded Cyber Warranty
Customers with MPSS on qualifying devices enjoy an embedded $200,000 cyber warranty, backed by Cysurance. This warranty provides additional peace of mind by helping with business expenses during a covered cyber event. This warranty may increase if the customer has other cybersecurity solutions from SonicWall.

315.24 - Datasheet - MPSS Bundle

DATASHEET