

HPE FOUNDATION CARE

Keep your IT running and free up staff with easy to use support

THE CHALLENGE

You need help when there is a problem, but support may be complex, costly, and time consuming. Your IT staff may be spending too much time on day-to-day maintenance and not on business priorities. Plus, you need to meet service level expectations and keep devices running.

THE SUPPORT YOU NEED, WITHIN YOUR BUDGET

HPE Foundation Care provides cost-effective, simplified support when there is a problem. We offer hardware and software support with multiple coverage windows and response times to meet your IT and business needs. Get the support you need to meet your budget and availability commitments for HPE technologies—including: [Servers](#), [storage](#), and [networking products](#), as well as third-party hardware and industry leading software from Microsoft®, VMware®, Red Hat®, SUSE, and others.

THE BENEFITS YOU DERIVE FROM HPE FOUNDATION CARE

Save time

- One place to call for hardware and software problems

Reduce service complexity

- One place to call for hardware and software problems

Keep devices running

- Access to HPE experts via phone or web
- Connect devices to HPE for 24x7 monitoring, automatic diagnosis, call logging, parts dispatch, and information

Make the right purchase decision.
Contact our presales specialists.



Chat



Email



Call



Share now



Get updates

**Hewlett Packard
Enterprise**

Get devices up and running when there is a problem

- On-site hardware support—choose the response level that meets your IT and business needs
- Exchange service for select devices
- Access to firmware updates
- Replacement parts from local depot

One place to call

- Access to technical resources
- Hardware and software operational support
- Software documentation updates—where applicable, access to licenses and updates
- Collaborative software support with Independent Software Vendors (ISVs)

GET THE HELP YOU NEED WHEN YOU NEED IT

With HPE Foundation Care, you enjoy support that is simple, affordable, scalable, and personal. Choose support from streamlined selection of standardized service levels to help you resolve your problems faster and keep your business running.

“HPE Services provides everything we need. Our departments work every day with HPE and are very happy with the quality and responsiveness of service.”

– Alejandro Gaspar, Head of Customer Solutions, JSC Ingenium

HPE Foundation Care video:

youtu.be/151R8Qq9-0k

HPE Operational Services infographic:

h20195.www2.hp.com/V2/GetDocument.aspx?docname=a00029871enw

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