

Entertainment and Gaming Use Case - OpenText DRaaS

A leading entertainment and gaming organization operates a complex IT environment that supports gaming operations, regulatory reporting, and surveillance systems.

With thousands of daily visitors and stringent compliance requirements, uninterrupted access to data and systems is essential.

REAL-TIME REPLICATION
DATA INTEGRITY ASSURANCE
RAPID RECOVERY AND SEAMLESS FAILOVER

CHALLENGES

The organization faced significant risks tied to downtime and data loss across several mission-critical systems:

- **Gaming Servers:** Real-time operations required continuous uptime to avoid revenue loss and customer dissatisfaction.
- **Tax Reporting Systems:** Daily records submitted to the state demanded data integrity and availability to meet regulatory mandates.
- **Surveillance Infrastructure:** Camera footage needed to be securely stored and quickly retrievable for security and compliance purposes.

SOLUTIONS

OpenText Cybersecurity delivered a **white-glove Disaster Recovery as a Service (DRaaS)** solution tailored to the organization's unique needs.

DRaaS provides:

- **Unified platform** for replication and failover
- **Real-time data replication** to ensure **zero data loss**
- **Automated failover and recovery** for mission-critical systems
- **Guided and documented Disaster Recovery (DR) plan**
- **Annual DR testing** to validate readiness and compliance

Successful deployment consisted of full collaboration between OpenText and the customer.

BENEFITS

- 1 **Zero Downtime for Gaming Operations:** Ensured continuous service and customer satisfaction.
- 2 **Regulatory Compliance:** Reliable tax record retention and submission aligned with state mandates.
- 3 **Enhanced Security Posture:** Guaranteed availability of surveillance footage for investigations and audits.
- 4 **Operational Simplicity:** One platform to manage DR, reducing complexity and administrative overhead.
- 5 **Peace of Mind:** Annual testing and white-glove support provided assurance to IT leadership



Real-Time
Replication



Near-Zero
Downtime
Failover/Failback



Documented
DR plan



Annual DR
Testing

CONCLUSION

The organization successfully mitigated risks associated with downtime and data loss by partnering with OpenText Cybersecurity. The implementation of CDR1 not only met their technical requirements but also elevated their resilience and compliance posture. With a unified, tested, and supported DRaaS solution in place, they can focus on delivering exceptional experiences while knowing their critical systems are protected.