DameWare®
part of the
solarwinds family

DAMEWARE MINI REMOTE CONTROL
REMOTE CONTROL SOFTWARE AND REMOTE DESKTOP ACCESS

DOWNLOAD FREE TRIAL

Fully Functional for 14 Days
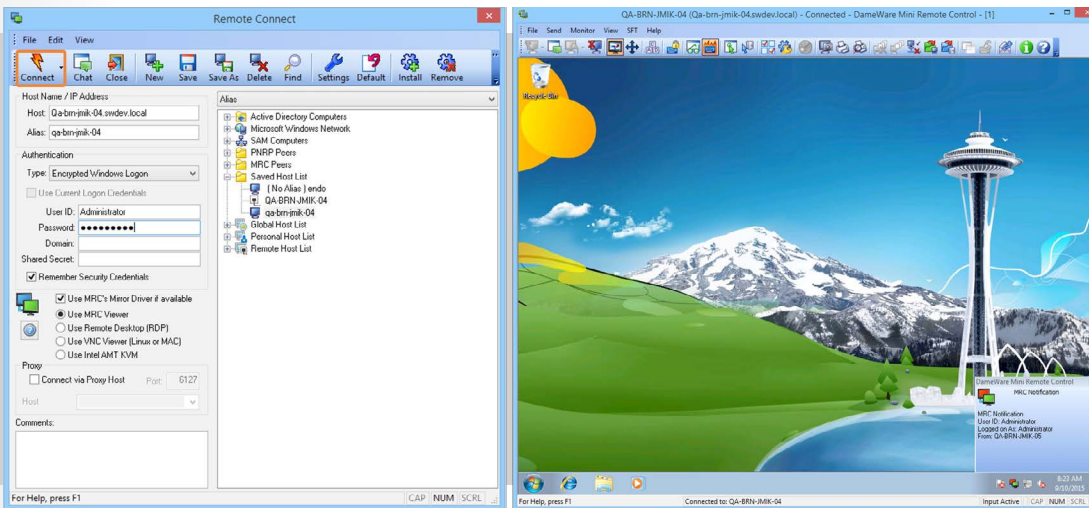
"DameWare Mini Remote Control has been a big time and money saver for us—it's very inexpensive. With the time you would travel to sites in a month or two, you can easily save the cost of the license."

– Nick Guidish, Network Administrator, Jacksonville School District, Illinois

DameWare® Mini Remote Control from SolarWinds® is a powerful remote control software and desktop sharing tool that allows IT pros to remotely access end-users' computers, laptops, and servers for remote administration and support. With out-of-the-box support for Windows®, Linux®, and Mac® OS X operating systems, you can connect and provide tech support to multiple remote computers simultaneously. DameWare is a trusted, award-winning brand used by over 60,000 organizations worldwide.

DAMEWARE MINI REMOTE CONTROL AT A GLANCE

» Easy-to-use remote control software & desktop sharing tool for computers, laptops, & servers.

» Remote access to Windows®, Linux® and Mac OS® X operating systems.

» In-session chat, remote screen capture, file transfer, and more.

» Ability to reboot crashed computers and wake sleeping computers remotely.

» Secure remote connectivity with Smart Card login and FIPS 140-2 validated encryption.

DameWare®
part of the
solarwinds
family

FEATURE HIGHLIGHTS

DOWNLOAD FREE TRIAL

Fully Functional for 14 Days

Easy-to-use remote control for Windows, Linux and Mac OS X

DameWare® Mini Remote Control lets you remotely connect to Windows®, Linux®, and Mac OS® X computers, laptops, and servers. Use the built-in Mini Remote Control viewer, RDP, and VNC viewers to gain remote access of computers running different operating systems.

Powerful remote control and desktop sharing capabilities

Conduct simple remote IT support sessions from one centralized console. You can enhance the quality of support during remote sessions using built-in features such as chat, screenshot capture, file transfer, keyboard and mouse lock, print, etc.

Remotely connect to sleeping and powered-off systems

DameWare Mini Remote Control includes support for Intel® vPro® with AMT, Wake-on-LAN, and Kernel-based Virtual Machine (KVM) features. These capabilities allow you to remotely access and provide support to out-of-band computers.

Chat with end-users from DameWare console during remote sessions

Easy-to-use, in-session chat utility lets you interact with end-users during remote sessions. No need to switch screens and open 3rd-party chat messengers.

Single-click screenshot capture of remote computer during remote session

Quickly take screenshots of remote computers and save the images on your local desktop.

Perform file transfers during remote sessions

Built-in drag-and-drop file transfer functionality lets you send and receive files between your local desktop and end-users' remote computer. Avoid having to send file attachments back-and-forth through emails during remote sessions.

Interactive Smart Card login and remote Smart Card authentication

DameWare Mini Remote Control offers secure remote connectivity with the help of interactive Smart Card login and remote Smart Card authentication. DameWare is the first remote administration software to offer these Smart Card options.

Easily manage user access and permissions

Set permissions for accessing remote computers based on user roles in your organization. DameWare Mini Remote Control lets you define remote-access privileges for different users and manage them via Group Policies.

Centralized administration and account management

When installed in the centralized deployment mode, DameWare Mini Remote Control allows you to centrally manage DameWare users and permissions, control and activate all DameWare licenses from a single location, and share global host lists with all DameWare users (IT technicians).

Active Directory authentication and single sign-on

Integration with Active Directory® allows you to easily import and manage the AD credentials of technician users, and enable AD-authenticated single sign-on.

DameWare®
part of the
solarwinds
family

Simple licensing and quick deployment

DameWare Mini Remote Control is licensed by the number of IT admin or technician logins. There is no limit to the number of end-user computers supported. Available as a standalone, do-it-yourself deployment software—downloads and installs in minutes!

INTEGRATION WITH SOLARWINDS IT MANAGEMENT SOFTWARE

Remote Support Integration with Help Desk Software

DameWare Mini Remote Control integrates with SolarWinds® Web Help Desk® for enhanced and accelerated IT support and service request fulfillment. Leveraging this integration, you can initiate single-click remote desktop sessions with computers from Web Help Desk trouble tickets or the IT asset inventory.

SYSTEM REQUIREMENTS

Hardware	Minimum Requirements
CPU	1GHz
Memory	20MB RAM
Hard Drive	150 MB
Software	**Minimum Requirements**
Operating System for Installation	Licensed Version supported on: » Windows® XP, Vista, 7, 8, 8.1, 10 » Windows Server® 2003 R2, 2008, 2008 R2, 2012, 2012 R2
Supported Operating Systems for Remote Access	DameWare Mini Remote Control in DameWare Remote Support can be used to initiate remote sessions with: » Windows 95, 98, ME, NT 4.0, 2000, XP, Vista, 7, 8, 8.1, 10, Windows Server 2003, 2008, 2008 R2, 2012 » Debian® 5.0 and later (VNC enabled) » CentOS™ 5 and 6 (VNC enabled) » Ubuntu™ 10.04.1 LTS to 10.04.3 LTS, 11.10, and 12.04 LTS (VNC enabled) » Red Hat® Enterprise Linux® 5 and later (VNC enabled) » Fedora® 15 and 16 (VNC enabled) » Mac OS® X (VNC enabled)

TRY BEFORE YOU BUY. DOWNLOAD A FREE TRIAL!

Simplify remote control and remote desktop access using award-winning DameWare® Mini Remote Control software! Don't just take our word for it. At SolarWinds, we believe, you should try our software before you buy. That's why we offer free trials that deliver full product functionality. Download and install DameWare Mini Remote Control, and simplify IT support. You will never have to visit end-user workstations for IT support!

DOWNLOAD FREE TRIAL

Fully Functional for 14 Days

ABOUT SOLARWINDS®

SolarWinds (NYSE: SWI) provides powerful and affordable IT management software to customers worldwide. Focused exclusively on IT Pros, we strive to eliminate the complexity in IT management software that many have been forced to accept from traditional enterprise software vendors. SolarWinds delivers on this commitment with unexpected simplicity through products that are easy to find, buy, use, and maintain, while providing the power to address any IT management problem on any scale. Our solutions are rooted in our deep connection to our user base, which interacts in our online community, thwack®, to solve problems, share technology and best practices, and directly participate in our product development process. Learn more at http://www.solarwinds.com.

CONTACT US

For product information or to purchase DameWare Mini Remote Control, visit DameWare.com.

AMERICAS
E-mail: Sales@DameWare.com
Phone: 855 270 1449

EMEA
E-mail: EMEASales@DameWare.com
Phone: +353 21 206 4741

APAC
E-mail: APACSales@DameWare.com
Phone: +61 731 74 4931

LATAM
E-mail: LATAMSales@DameWare.com
Phone: +1 512 874 3477

Headquartered in USA: 7171 Southwest Parkway | Building 400 | Austin, Texas 78735