Progress® WhatsUp® Gold

WhatsUp Gold Log Management
Simple, Integrated Log Collection & Alerting with WhatsUp Gold

DATA SHEET

HIGHLIGHTS

✓ Visualize and control your logs from WhatsUp Gold

✓ Ingest and filter Windows Event Logs & syslogs

✓ Configure log searches and export search results

✓ View log status and events on customizable dashboards

✓ Trigger alerts on customizable conditions
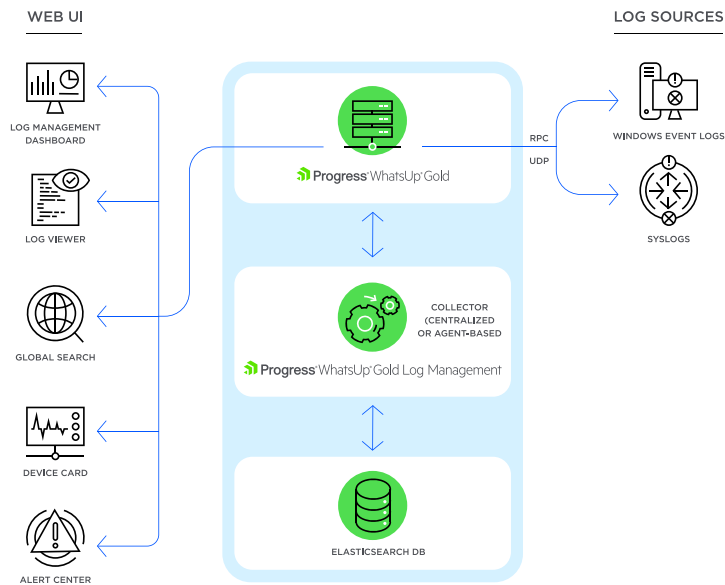
Overview

WhatsUp Gold Log Management provides easy visibility and management of device log data – all integrated into an industry-leading interface. You can monitor, filter, search and alert on logs for every device in your network while also watching for meta trends like log volume changes. The result is world-class network monitoring and powerful log management all in one easy-to-use solution. The WhatsUp Gold Log Management functionality provides these key advantages:

- **Convenience** - Manage syslog and Windows log events and alerts via the customizable WhatsUp Gold interface.

- **Focus** – Extensive pre- and post-filtering capabilities reduce the firehose of logs down to the events you care about.

- **Alerting** – Get alerts via web, email, SMS or Slack when log status or events trigger conditions or thresholds you've set.

Accessing and managing logs is a daily IT requirement and combining that functionality with WhatsUp Gold simplifies life for IT teams. There's no need to go into a separate, more complex or less user-friendly application when logs become part of the network issue diagnostic process. The result is faster troubleshooting, lower MTTR and reduced software licensing costs.

What it does

WhatsUp Gold Log Management adds powerful log management functionality to the WhatsUp Gold network monitoring solution. This means that network and system administrators can gather Windows and system logs from any device in their network and leverage the industry-leading WhatsUp Gold mapping, dashboarding and alerting capabilities in order to manage them. The WhatsUp Gold Log Management functionality is included in the Total Plus edition and available as an add-on module to the Premium edition.

WEB UI

LOG MANAGEMENT
DASHBOARD

LOG VIEWER

GLOBAL SEARCH

DEVICE CARD

ALERT CENTER

Progress WhatsUp Gold

RPC
UDP

COLLECTOR
(CENTRALIZED
OR AGENT-BASED

Progress WhatsUp Gold Log Management

ELASTICSEARCH DB

LOG SOURCES

WINDOWS EVENT LOGS

SYSLOGS

WhatsUp Gold Log Management Architecture

Benefits

### Ingest and filter Windows Event Logs & Syslogs

Gather log data from Windows Event Log or syslog devices in your network and use both pre-built and custom filters to narrow those results into the ones that matter. Reduce the firehose of log information to focus on the specific logs of interest or requiring tracking for compliance purposes.
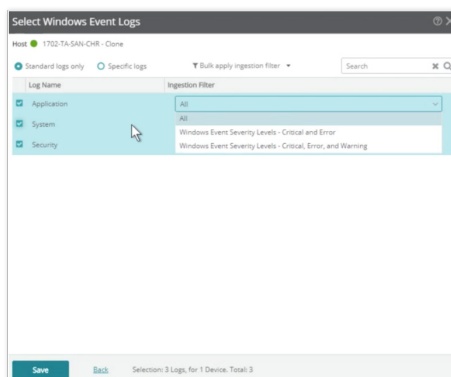
Selecting Windows Event Logs

# Visualize and control your logs from WhatsUp Gold

Immediately manage logs via the same easy-to-use WhatsUp Gold interface including mapping, customizable dashboards, alerting and reporting. Save time by diagnosing issues within the same interface as the rest of your network monitoring solution. Log information can be displayed on a customizable dashboard, a dedicated Log Viewer or via device card showing the total number of critical/error logs, warning logs, informational logs and other logs for each device. Clicking on the device card takes to directly to the Log Viewer. The result is at-a-glance information about logs and one-click access to detailed diagnosis tools when there's a problem.
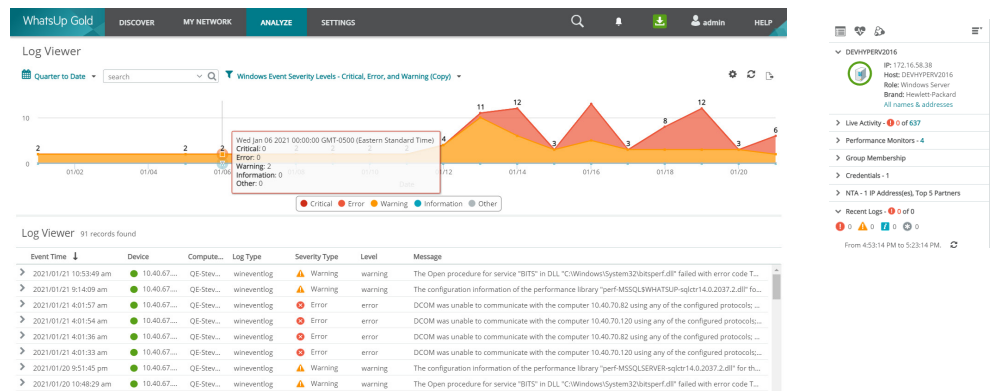
Log Viewer and Device Card

View log status and events on customizable dashboards

Show problematic events, log volumes, disk space used and other results in familiar WhatsUp Gold dashboard. Customize those dashboards to display essential log details either on their own or beside other network monitoring results for fast diagnoses. WhatsUp Gold's easily-customizable drag-and-drop dashboards make it simple to set up a log management interface that shows you exactly what you need at a glance.
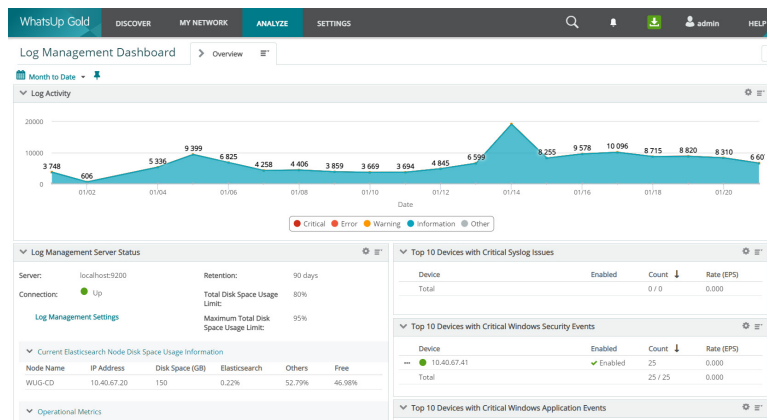

Log Management Dashboard

Trigger alerts on customizable conditions

Leverage WhatsUp Gold's powerful and comprehensive alerting capabilities to get notified of specific log events or issues. Customize what events, conditions or trends generate alerts. Watch for meta trends like log volume changes and get notified at specified thresholds.

Configure log searches and export search results

Develop custom searches for specific parameters like machine name/IP, log type, dates, log field values and more. Save those searches and export the results automatically or on-demand.
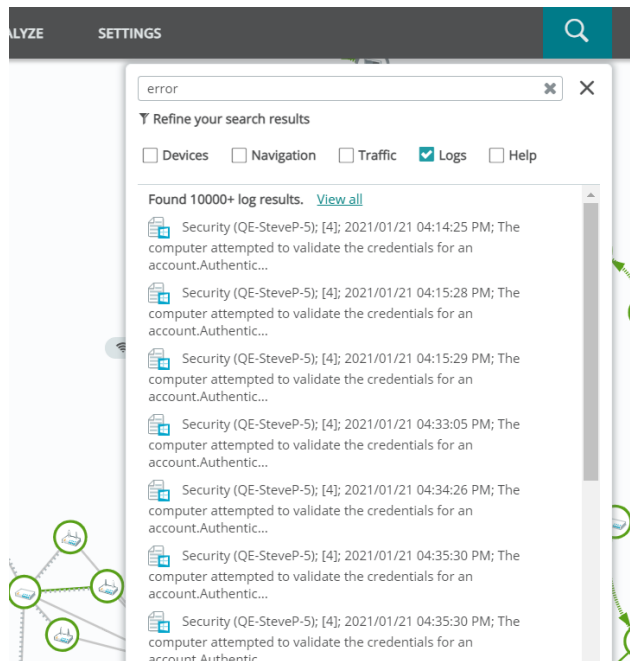
Searching Logs

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