

Cisco Headset 730



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Above: Employee working from home using a Cisco Headset 730 and Webex Desk Camera

The Cisco® Headset 730 is a premium Bluetooth® headset built for business, personal, and the journey between.

These headsets are designed for mobile or office workers, enabling productivity in any environment with superior audio, adaptive noise cancellation, enterprise-grade security, and a sleek microphone design. Deep integrations with Cisco collaboration applications and devices allow for intuitive user experiences and intelligent IT headset management.

Product overview

Our work environments and styles continue to evolve. We work in open environments that allow us to interact freely but rely heavily on computers and smartphones. Whether working at a desk, interacting with a team, or on the go, everyone must remain intently focused on work. That's why Cisco extended the seamless collaboration experience with the premium Cisco Headset 730, built for business, personal, and the journey between. Its professional design features Clear Voice technology, which delivers a superior audio experience in the office or on the go. This voice-honing, boom-less design easily transitions from business to personal use, enabling the user to stay connected in any environment.

The experience Cisco headsets provide when coupled with the Cisco collaboration platform is leading in the industry. Through deep integrations, we enable intuitive user experiences and intelligent headset management—through CUCM or Control Hub. Our headset management platform gives administrators a single pane of glass to manage both the call control and devices at no additional cost. Advanced analytics and management features such as inventory management, remote configuration, and diagnostics allow an administrator to manage headsets and deploy them with minimal effort.

Features and benefits

Table 1. Features and benefits

FEATURE	BENEFIT
Clear Voice technology	Voice-honing, boom less technology coupled with adaptive noise cancellation, background noise reduction, and side tone enabling, crystal clear audio
Bluetooth® (5.0)	Connect on the go to any device that supports Bluetooth. Simultaneously connect 2 Bluetooth devices plus 1 USB
Active Noise Cancellation	Switch between Noise Cancellation (NC) to focus in any environment or Ambient (AMB) to easily collaborate with others
Smart sensors	Automatically play/pause music, answer calls, or mute your microphone with contextual movements
Mute notification	Talking on mute? Receive a notification so you aren't talking to a muted mic during a call
On-ear buttons	Easy call and music controls
Integrated presence LED light	Automatic call presence or manual "Do Not Disturb" LED light
Cisco Headsets mobile app	Configure and customize your headset for an exceptional experience; easily adjust equalizer settings, configure features, and discover all that your headset offers
Enterprise-grade security	Industry-first hardware and software protection to help communications stay secure
Intelligent, integrated headset management	Manage all Cisco endpoints, apps, and headsets from a single platform. No additional software or service fees are required. Enjoy simple IT headset management to deploy, monitor, and troubleshoot issues
Two headset finishes	Available in platinum or carbon black finish

Compatibility

For compatibility information with Cisco IP Phone, Webex Desk Series, Cisco Jabber, Webex App, and Webex Meetings, please refer to the [Cisco Headset Compatibility Guide](#) for details.

Product specifications

Table 2. Product specifications

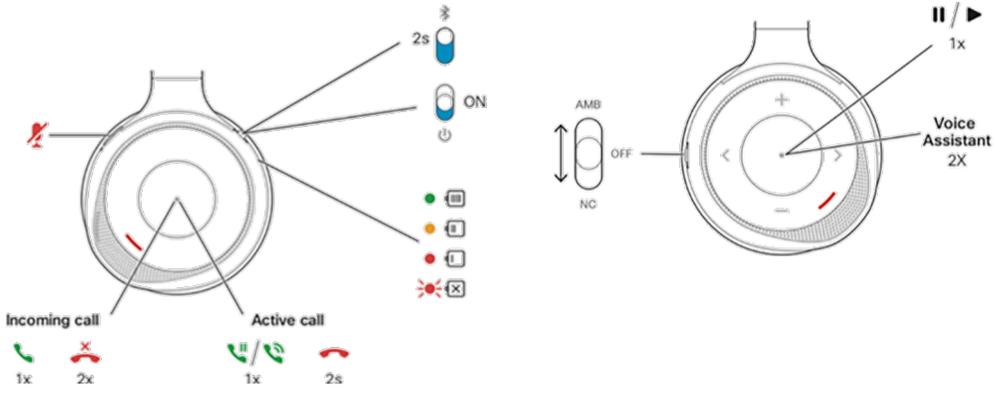
CONNECTIVITY	DESCRIPTION
Connectivity options	Bluetooth, USB-A, and 3.5 mm* (audio only)
Simultaneous connections	2 Bluetooth + 1 USB
Bluetooth codecs	SBC, AAC, Qualcomm® aptX™ and aptX HD audio
Bandwidth	<ul style="list-style-type: none"> Narrowband (8 kHz) Wideband (16 kHz) Full band (48KHz)
Frequency Band	<ul style="list-style-type: none"> Headset: 2400 MHz - 2483.5 MHz USB Adapter: 2400 MHz - 2483.5 MHz
Modulation Technique	<ul style="list-style-type: none"> Headset: GFSK USB Adapter: GFSK
Max EIRP power (dBm)	<ul style="list-style-type: none"> Headset: 8.25 dBm USB Adapter: 5.82 dBm
Range	<ul style="list-style-type: none"> 65 meters (213 feet)
Bluetooth profiles	Headset Profile (HSP), Hands-Free Profile (HFP), Audio/Video Remote Control Profile (AVRCP), Advanced Audio Distribution Profile (A2DP)
Bluetooth version	5.0

*Qualcomm aptX is a product of Qualcomm Technologies, Inc. and/or its subsidiaries. Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries. aptX is a trademark of Qualcomm Technologies International, Ltd., registered in the United States and other countries.

Table 2. Product specifications

AUDIO	DESCRIPTION
Active noise cancellation	Hybrid 4-microphone with three noise cancellation modes <ul style="list-style-type: none">Adaptive: Noise cancellation automatically adjusts based on your environmentManual: Noise cancellation level specified in the Cisco Headsets appAmbient: Ability to hear conversations in user's environment
Voice activated AI	Access Google Assistant, Siri, or Cortana
Hearing protection	Acoustic shock protection from sounds louder than 118 dB (A)
Microphone type	The microphone uplink solution consists of 2 directional Electret Condenser Microphones (ECMs), uniquely integrated to minimize undesired noise, enhance the user's voice, and cancel background talkers
Microphone directionality	Unidirectional
Microphone frequency response	80 to 6800 Hz
Speaker configuration	Stereo
Speaker size	40 mm
Speaker impedance	32 ohms
Speaker bandwidth	20 Hz to 20 kHz

Table 2. Product specifications

BATTERY	DESCRIPTION																								
Talk time	Up to 20 hours with Noise Cancellation (NC)																								
Listen time	Up to 25 hours with Noise Cancellation (NC)																								
Charging time	2.5 hours																								
Quick charge	1 hour with 10 minutes of charge time																								
SECURITY	DESCRIPTION																								
Image authentication	Ensures only images encrypted by Cisco AES-128 bit key are allowed																								
Secure Boot	Ensures only authentic Cisco image can run on the device; image is encrypted with Cisco AES-128 bit key and digests are calculated using AES-CCM																								
GENERAL	DESCRIPTION																								
Headset only weight	216 g																								
On-ear button controls	 <p>The diagram illustrates the on-ear button controls for the headset. It shows two views of the earpiece: a side view and a top-down view. The side view shows a red LED strip and a touch-sensitive area. The top-down view shows a touch-sensitive area with a central button and surrounding touch zones. The following table summarizes the touch gestures and their functions:</p> <table border="1"> <thead> <tr> <th>Gesture</th> <th>Function</th> <th>Frequency</th> </tr> </thead> <tbody> <tr> <td>2s (press)</td> <td>Power/On</td> <td>1x</td> </tr> <tr> <td>2s (press)</td> <td>Power/Off</td> <td>1x</td> </tr> <tr> <td>1s (press)</td> <td>Voice Assistant</td> <td>2X</td> </tr> <tr> <td>1s (press)</td> <td>Call Control (Incoming)</td> <td>1x</td> </tr> <tr> <td>2s (press)</td> <td>Call Control (Incoming)</td> <td>2x</td> </tr> <tr> <td>1s (press)</td> <td>Call Control (Active)</td> <td>1x</td> </tr> <tr> <td>2s (press)</td> <td>Call Control (Active)</td> <td>2s</td> </tr> </tbody> </table>	Gesture	Function	Frequency	2s (press)	Power/On	1x	2s (press)	Power/Off	1x	1s (press)	Voice Assistant	2X	1s (press)	Call Control (Incoming)	1x	2s (press)	Call Control (Incoming)	2x	1s (press)	Call Control (Active)	1x	2s (press)	Call Control (Active)	2s
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Integrated presence LED light	Visible LED strip on both ears that is red while on a call or activate manually for presence control																								

GENERAL	DESCRIPTION
Operating temperature	32 to 104 °F (0 to 40 °C)
Non-operating temperature	14 to 140 °F (-10 to 60 °C)
Humidity	<ul style="list-style-type: none"> Operating 10% to 90% RH, non-condensing Non-Operating 30% to 70% RH, non-condensing
Contents included in the box	<ul style="list-style-type: none"> Headset USB Adapter* USB-A cable 3.5mm cable Travel case Pointer Card <p>*As of March 26, 2025, orders placed with Cisco for headset SKUs listed in Table 3 will include the Cisco Headset USB-C Adapter with USB-A converter.</p>

Ordering information

Table 3. Ordering information

PART NUMBER	COMPLIANCE MODEL NUMBER	PRODUCT NAME	BOX CONTENT
HS-WL-730-BUNA-P	HS-WL-730	Headset Platinum color bundle	Platinum headset with travel case, USB adapter, USB A and 3.5mm connectors
HS-WL-730-BUNA-C	HS-WL-730	Headset Black color bundle	Carbon black headset with travel case, USB adapter, USB A and 3.5mm connectors
HS-WL-730-BUNAS-P	HS-WL-730	Headset Platinum color with stand bundle	Platinum headset with travel case, USB adapter, charging stand, USB A and 3.5mm connectors
HS-WL-730-BUNAS-C	HS-WL-730	Headset Black color with stand bundle	Carbon black headset with travel case, USB adapter, charging stand, USB A and 3.5mm connectors

Table 3. Ordering information

PART NUMBER	COMPLIANCE MODEL NUMBER	PRODUCT NAME	BOX CONTENT
HS-WL-730-DSKCH-A=	HS-WL-730-DSKCH	Charging Stand	Charging Stand only
HS-WL-ADPT-USBC=	HS-WL-ADPT-USBC	Cisco Headset USB-C Adapter	Spare Headset USB-C Adapter with USB-A converter only
HS-WL-730-EC4-C=	HS-WL-730-EC4-C	Ear cushion spares - Carbon Black	Replacement Carbon Black ear pads (4-pack)
HS-WL-730-EC4-P=	HS-WL-730-EC4-P	Ear cushion spares - Platinum	Replacement Platinum ear pads (4-pack)
HS-WL-700-CBLKITC=	HS-WL-700-CBLKITC	USB C Accessory kit	USB C to C cable (1.27m) and USB A to C adapter

Warranty information

All Cisco Headset models have a two-year limited hardware warranty.

For more information, visit the [Cisco Headset Warranty Overview](#).

Cisco environmental sustainability

Information about Cisco’s environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the “Environment Sustainability” section of Cisco’s [Corporate Social Responsibility](#) (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the “Environment Sustainability” section of the CSR Report) are provided in the following table.

Table 4. Environmental sustainability reference links

SUSTAINABILITY TOPIC	REFERENCE
Information on product material content laws and regulations	Materials
Information on electronic waste laws and regulations, including products, batteries, and packaging	WEEE compliance

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

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Date: March 2025

C78-743083-09



For more information

Please visit cisco.com/go/headsets, review the [Guide to Cisco Headsets and Webcams](#), or [Planning your Cisco Headset Bluetooth Deployment](#).