Datasheet

WatchGuard Network Management

See the network. Know what's changing. Act before users call.

Your network is a complex array of firewalls, switches, routers, access points, VPNs, servers, IoT devices, printers, cameras, and third-party infrastructure that accumulates over time. Documentation falls behind. Unknown devices appear. Performance problems hide between systems. Too often, the first indication of trouble is a user opening a ticket.

WatchGuard Network Management brings the entire network into view through WatchGuard Cloud. Discover what is connected, understand how it is connected, monitor health and performance, maintain current documentation, and identify problems before small issues become business-impacting outages.

Eliminate Blind Spots

Unknown Infrastructure

Devices are constantly added, replaced, moved, or forgotten. Without a current inventory, unmanaged devices and shadow infrastructure can remain invisible until they create a problem.

Hidden Performance Problems

A healthy firewall does not mean a healthy network. Slow applications and unstable connectivity may originate from switches, servers, access points, routers, VPNs, or overloaded network paths.

Surprise Outages

When users discover outages before their IT team does, every minute becomes reactive troubleshooting. Earlier infrastructure visibility helps teams identify failures sooner and respond with context.

How It Works

Visibility + Monitoring + Documentation — In One Unified Platform

WatchGuard Network Management gives MSPs and IT teams practical visibility across SMB and midsize networks without the operational weight of a heavyweight enterprise NMS. It combines discovery, topology, inventory, performance monitoring, alerting, reporting, and troubleshooting within the WatchGuard Cloud experience.

Network Discovery
Automatically discover connected devices using active and passive discovery methods. Bring managed and unmanaged infrastructure into view and establish a clearer inventory of what actually exists across the customer environment.

Dynamic Topology Mapping
Replace stale diagrams and tribal knowledge with current physical, logical, and hybrid topology views. See devices, connections, paths, ports, and relationships so technicians can understand the environment before troubleshooting begins.

Device and Infrastructure Inventory
Maintain searchable records for network infrastructure with identity, health, and performance context. Turn network inventory from a periodic documentation exercise into a living operational resource.

Performance and Server Monitoring
Track bandwidth, utilization, latency, packet loss, uptime, CPU, memory, disk, interfaces, and top talkers. Quickly narrow performance problems to the device, connection, interface, or network path that needs attention.

Proactive Alerting
Identify availability issues, rogue devices, subnet changes, performance thresholds, and collector health conditions earlier. Give technicians actionable context before degradation becomes downtime.

Reporting and Troubleshooting
Generate inventory reports, topology snapshots, executive summaries, alert reports, and value reports for customer reviews and documentation.

Why WatchGuard Network Management

01 — See the Entire Network

Extend visibility beyond the firewall and endpoints. Discover devices and visualize switches, routers, servers, access points, VPNs, IoT, and other infrastructure so teams can work from a clearer picture of the customer environment instead of incomplete inventories and outdated diagrams.

02 — Spot Issues Before Customers Do

Continuously monitor network and server health to expose degradation and availability problems earlier. Performance dashboards and severity-based alerts help technicians move from waiting for complaints to delivering more proactive service.

03 — Document Without the Manual Drag

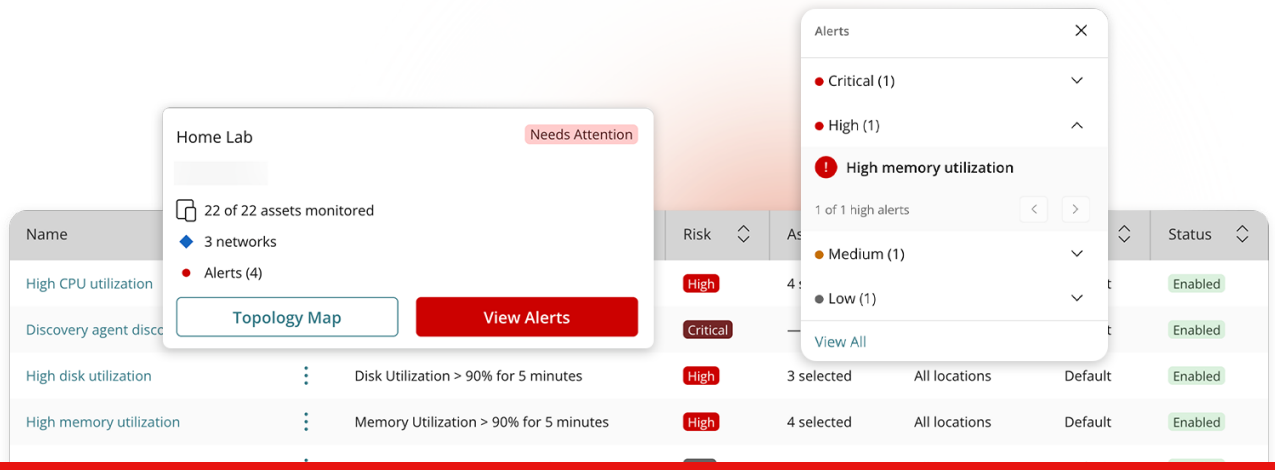
Keep inventory, topology, monitoring history, and customer-facing reporting aligned as the network changes. Reduce the time spent rebuilding documentation for audits, projects, QBRs, or troubleshooting while creating clearer evidence of ongoing service value.

04 - Built for Practical MSP Operations

Get the network visibility SMB and mid-market customers need without forcing every account into a complex enterprise NMS operating model. Multi-tenant views in WatchGuard Cloud help partners standardize network visibility, reduce tool sprawl, and create a repeatable managed service.

One View of the Network. More Control Over User Experience.
WatchGuard Network Management turns hidden infrastructure into actionable operational visibility:

- Discover what is connected.
- Map how everything connects.
- Monitor health and performance.
- Detect outages and degradation earlier.
- Maintain a living network inventory.
- Troubleshoot with greater context.
- Generate stronger documentation and customer reports.
- Manage visibility across customers from WatchGuard Cloud.



About WatchGuard

WatchGuard® Technologies, Inc. is a global leader in unified cybersecurity. Our Unified Security Platform® approach is uniquely designed for managed service providers to deliver world-class security that increases business scale and velocity while improving operational efficiency. Trusted by more than 17,000 security resellers and service providers to protect over 250,000 customers, the company's award-winning products and services span network security and intelligence, advanced endpoint protection, multi-factor authentication, and secure Wi-Fi. Together, they offer five critical elements of a security platform: comprehensive security, shared knowledge, clarity & control, operational alignment, and automation. The company is headquartered in Seattle, Washington, with offices throughout North America, Europe, Asia Pacific, and Latin America. To learn more, visit WatchGuard.com

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