

Premium DRaaS

Unitrends Disaster Recovery as a Service (DRaaS) continues in Unitrends' tradition of delivering efficient, reliable backup and recovery that is as effortless and hassle-free as possible. For businesses who need an agile disaster recovery plan but don't want to run a secondary site, Unitrends Disaster Recovery as a Service (DRaaS) delivers expert professional services and a cloud purpose-built for rapid spin-up of critical workloads in at a cost significantly lower than the public cloud or building your own DR site.

White Glove Service for Hands Free Disaster Recovery

Unitrends' white glove DRaaS takes the stress and hassle of setting up and managing enterprise-class disaster recovery off your hands. Our DRaaS experts implement and manage a comprehensive business continuity and disaster recovery (BC/DR) in the secure Unitrends Cloud designed to meet your specific business continuity and recovery requirements.

Premium DRaaS is an enhanced DR service option that includes a guaranteed 1-hour spin-up service level agreement (SLA) and Recovery Assurance. Customers typically choose Premium DRaaS for their most critical applications and Elite DRaaS for other important apps. Unlimited DRaaS is also available for VMs that don't require as timely recovery SLAs.

Recovery in Less than an Hour: Guaranteed

For your most critical virtual machines, Unitrends' low-touch 1-hour spin-up SLA ensures your peace of mind in the event of disaster. Unitrends guarantees your VMs will be spin up in the cloud within 1 hour of a simple phone call from you declaring a disaster. This ensures business continuity for your organization. Premium DRaaS includes white glove service for the ultimate confidence in meeting the contracted recovery times. Premium DRaaS is resilient protection built for the unexpected.



We are using the Unitrends Cloud...
I can now sleep at night knowing
I have a fully backed up infrastructure
and a tested DR solution that will
keep our business running
in the face of a disaster.

Michael Gates
IT Manager
Mercedes Benz of Oklahoma City

Automated Testing and Built in Resilience

Unitrends DRaaS service delivers predictable recovery, and true resilience with next generation technologies such as machine learning analytics and predictive analytics technology that proactively anticipate and resolve potential downtime threats before they happen. Our Recovery Assurance testing automatically spins up and performs application-level testing and orchestrated failover and testing to document, prove, and guarantee recovery SLAs of less than an hour, giving you the assurance that important business operations and data are protected from downtime and data loss.

Your business requires dependable predictable disaster protection. Unitrends Recovery Assurance delivers regular and automated testing and orchestrated failover. This ensures your critical virtual machines and applications are recovered as expected and ready for rapid cloud spin-up in the event of disaster. Recovery Assurance testing includes coordinating data sets, managing boot times, measuring the actual time to recovery of the complete mission critical application, and reporting proof of compliance to each specified Recovery Time Objective. (RTOs) and Recovery Point Objectives (RPOs). Just what you would expect from a company with 30 years of experience in business recovery.

Disaster to Recovery in Less than 1 Hour

- » **Backup** – Backup applications and data to a Recovery Series or Unitrends Backup virtual appliance at your primary data center.
- » **Replicate to the Cloud** – Copy your backups to the Unitrends Cloud easily with Unitrends' bandwidth efficient in-line deduplication and compression.
- » **Choose the VMs** – Select the virtual machines (VMs) you want to enroll in Unitrends Standard, Elite, or Premium DRaaS.
- » **Test** – Automated Recovery Assurance testing ensures your DR plan works as expected and guarantees compliance with your Recovery Point Objectives (RPOs) and Recovery Time Objectives (RTOs).
- » **Monitor and Certify** – Get monthly Recovery Time Actual (RTA) reports via Recovery Assurance.
- » **Declare** – In the event of an outage at your primary site, declare the disaster with a single phone call to the Unitrends Cloud Operations team—available 24 hours a day, 365 days a year.
- » **Resume Operation** – Unitrends will spin up and failover operation to your designated VMs in the Unitrends Cloud within 1 hour of the declaration of disaster.
- » **Restore** – After the disaster, backups of your data and VMs are copied to a Recovery Series appliance or NAS device and shipped to your primary site.



ABOUT UNITRENDS

Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. We combine deep expertise gained over thirty years of focusing on backup and recovery with next generation backup appliances and cloud purpose-built to make data protection simpler, more automated and more resilient than any other solution in the industry.

Learn more by visiting unitrends.com or follow us on LinkedIn and Twitter @Unitrends.

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